



An innovative “hospital sitting” service has recently been introduced by a local care provider.

A local domiciliary care provider has recently extended their service to provide a “hospital sitting” service. Nav Dhar, care manager at Home Care Preferred, explained that the service was developed to compliment visits from family and friends and to act as an additional advocate for the patient.

“We are hearing more frequently about people in hospital whose friends and relatives cannot always visit. On some occasions busy hospital staff cannot provide patients with the time required to ensure they are kept hydrated and have nourishing meals” Nav explained.

Home Care Preferred offers a comprehensive and flexible service for people in hospital. Support can include a service as simple as companionship through to assistance with eating, drinking and even assistance with discharge. We are happy to liaise with the hospital regarding discharge and ensure that the patient has transport home. We can also make sure that there is care in place at the time of discharge and that there is food in the fridge and the person’s home is safe to return home to”.

The innovative service is very flexible and can be from as little as two hours per week through to regular daily visits.

Nav went onto to explain “The service is an ideal way for people to be introduced to home support services whilst in hospital. One aspect the client really like is that they become familiar with our team member whilst in hospital and then there is continuity when they return home”.

Managing Director, Ken Waterhouse, added “I believe Home Care Preferred is the only care provider marketing this service. We have found this is a practical way to support people whilst in hospital and to assist with a less traumatic discharge plan. We are really keen to work with hospital staff. Our carers become the equivalent of a caring family member. We of course do not want to “step on the toes” of the hospital team but conversely work with them. We want to work with healthcare professionals in the hospital to work towards good outcomes for the patient”.



HOME CARE PREFERRED

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