

A real alternative to moving into a care home?



As people become older and more frail they often dread the prospect of moving into a residential care home. Many do not realise that staying at home is a real alternative providing the right level of support is in place.

Ken Waterhouse, Managing Director at Home Care Preferred, a care agency based in Winchmore Hill has provided us with answers to the typical questions that people ask when enquiring about Live-in Care.

What help can a live-in caregiver provide?

Each person has individual needs however our team can provide virtually all support that assists them with day to day living. This can include: Personal care; Medication administration; Housework & laundry; Meal preparation; Escort on outings and health care visits; Pet care.

How many weeks will my caregiver be with me until they take days off?

This is flexible and depends very much on the level of support that is needed. Typically our team members will work for 4 weeks and then have a week off. During this time a second team member will support our client.

Will my caregiver provide support during the night?

Our team provide support on a 24-hour basis. However, they need to achieve good levels of sleep to ensure they can work effectively during the waking hours. Should the caregiver need to be awake regularly at night, then we would look at providing additional support.

What do I need to provide for the caregiver?

Our team member requires their own bedroom; shared use of a bathroom is quite acceptable. Meals for the caregiver are paid for by the client. If our team member has any special requirements then it is their responsibility to pay for these items.

Will my caregiver receive support from

Home Care Preferred?

We carry out regular reviews and this includes our care manager visiting to ensure everything is running smoothly. We provide 24-hour support and we are available at anytime day or night if there is a concern.

How do Home Care Preferred match caregivers to clients?

During the assessment we gather information that assists us with matching caregiver to client.

We pay great importance to matching personalities.

Do clients and families meet the proposed caregiver prior to support commencing?

Our team members are introduced to our clients prior to starting. Typically this is an informal meeting at the client's home.

How are payments made to Home Care Preferred?

We charge monthly in arrears. Our invoices show clearly the services that we have provided and the associated costs.

How quickly can Home Care Preferred introduce a suitable caregiver to me?

A comfortable period of time from us meeting you to putting care in place is 2-7 days. However we can put care in place quicker if required.



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